



Complete HMS Feature

Empower Your **Guests**. Empower Your **Team**. Empower Your **Business**.

Admin Interface

Powerful tools to manage the entire hotel ecosystem, operations, revenue, staff, and customer experience.



Analytical Dashboard

A powerful dashboard showing today’s check-ins/outs, occupancy, revenue, pending tasks, and booking trends. Helps hotels make data-driven decisions.



Manual & Online Reservations

Admins can add walk-in bookings manually or receive them automatically from the website and OTAs for seamless reservation management.



Extend Stay Approval

Admins review guest extension requests and approve or decline based on real-time room availability.



Real-Time Notifications

Admins get instant alerts for new bookings, housekeeping, complaints, spa/taxi requests, wellness bookings, and emergencies.



Assign Services to Teams

Every request can be assigned to the right department—housekeeping, spa, kitchen, taxi, etc.—for faster service fulfillment.



Manage Services & Items

Add unlimited services like food, spa packages, wellness sessions, deals, festival offers, and special events with full control.



Room Management

Admins can add rooms, upload multiple images, define amenities, and push room details to the website automatically.



Health & Emergency Requests

Admins track urgent requests and escalate them instantly to the correct team or emergency responders.



Smart Checkout Management

View complete guest spending, pending balances, and payment history. Cash payments update automatically in the system.



Team Management

Add unlimited team members, define departments, assign roles, and manage access permissions across modules.



Task Management System

Create tasks with priority levels (High/Mid/Low), assign to individuals or teams, set deadlines, and track completion.

Guest Interface



QR-Based Hassle-Free Check-In

Guests simply scan a QR code to check in—no paperwork, no waiting at the reception. All required details are captured digitally for a smooth arrival.



Guest Dashboard

A clean and intuitive dashboard where guests can view their upcoming bookings, current stay details, room information, and pending services.



Online KYC Update

Guests upload ID proof directly through the app. This eliminates manual verification and speeds up the entire check-in process.



Extend Stay Online

Guests can request to extend their stay in one click. Availability updates in real-time, and approval comes from admin instantly.



Book All Services Digitally

Guests can book food, dine-in slots, housekeeping, taxi, spa, wellness, health emergencies, and raise complaints—all from their mobile.



Deals & Coupons

Unlimited deals, festival offers, and welcome coupons are available directly in the guest portal to enhance their stay.



Event Listing

Guests can browse upcoming events at the property and book their participation instantly.



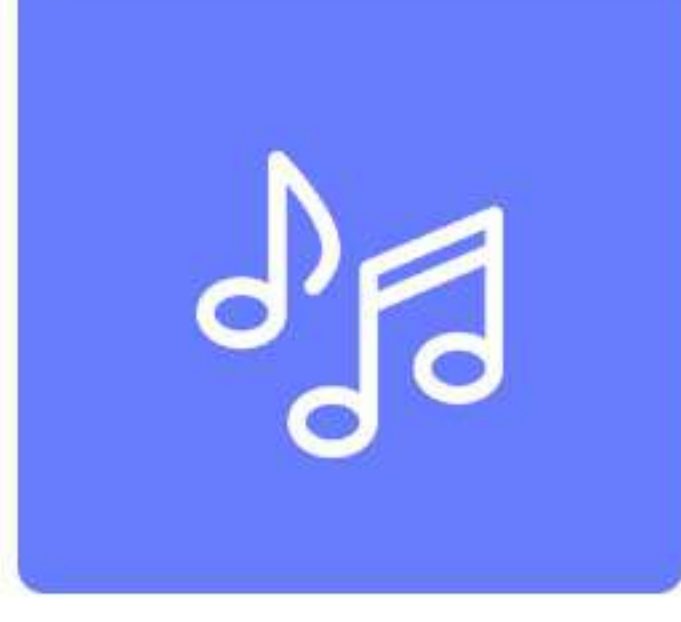
Real-Time Booking Updates

Guests receive instant notifications about service acceptance, completion, order status, or any updates regarding their stay.



Full Booking History

Guests can view all active, completed, and past bookings with status, charges, and service timelines.



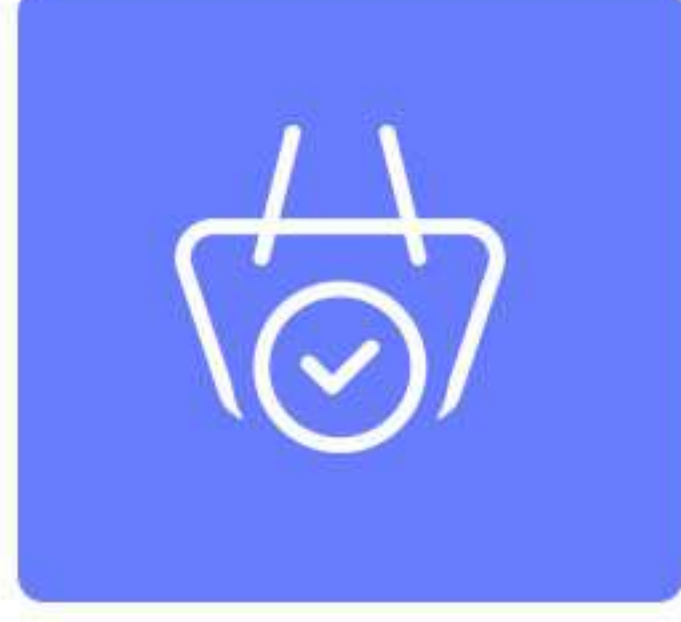
Music & Mood Controls

Guests can set the room atmosphere by choosing music as per their mood—relaxing, energetic, romantic, etc.



Activities Booking

Hotels offering add-on activities can sell them digitally. Guests browse and book directly.



Online Checkout with Payment

Guests review all expenses, see pending amounts, and pay online instantly to complete a hassle-free checkout.



Rebooking Option

One-click rebooking helps guests quickly reserve the same room or service for future stays.

Team Interface



Mobile-Based Login

Team members log in instantly using their mobile number, making access easy without passwords.



Assigned Task Management

Every team member sees their assigned tasks, accepts them, updates progress, and marks them as complete.



Real-Time Updates to Admin & Guests

Once a task is completed (food delivery, housekeeping, spa preparation), both the admin and guest receive instant updates.



Daily Task View

Team members see separate sections for today's tasks, completed tasks, pending tasks, and overdue actions for better planning.

Yatranest is an all-in-one cloud platform designed to simplify hotel operations across bookings, guest services, housekeeping, billing, and team management. With real-time analytics, automated workflows, and a seamless guest experience app, it powers smooth operations for hotels of all sizes—enhancing efficiency while improving the guest experience.

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